



2N Technologies



Backup and Restoration module for Prestashop



Guide of installation and use



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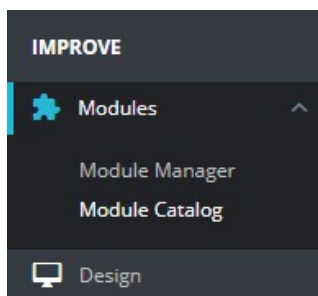
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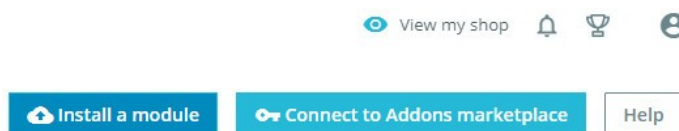


Installation

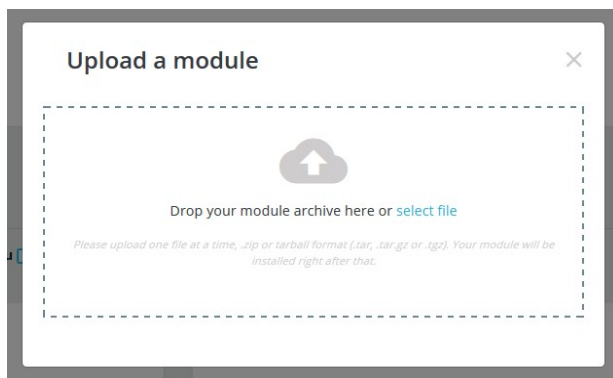
In the backoffice of your shop, go to menu **Improve > Modules > Modules Catalog**.



Click the **"Install a module"** button



Drop your module's file in the appearing windows or click **"Select file"**.





If the module is not automatically installed, click on **"Install"**.



2N Technologies Backup And Restore
v4.0.1 - by 2N Technologies

Backup your prestashop site and easily restore it wherever you want

INSTALL

The module is now ready to be use. You can find it in Improve > Modules > Modules Manager > Modules. The module is called **NtBackupAndRestore (2N Technologies Backup And Restore)**.



2N Technologies Backup And Restore

v11.2.0 - by 2N Technologies

Backup your prestashop site and easily restore it wherever you want

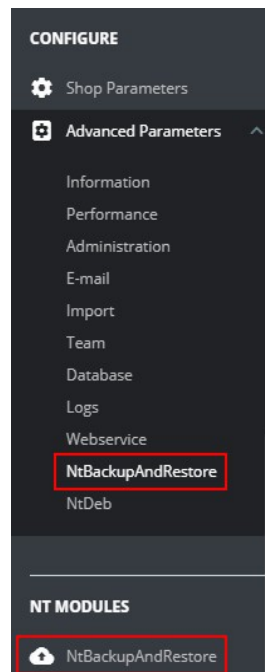
Configure





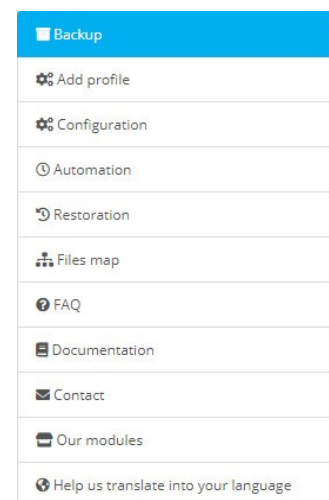
Use

To reach NtBackupAndRestore module, go to menu **Configure > Advanced Parameters > NtBackupAndRestore** or **NT Modules > NtBackupAndRestore**.



The module consists of 11 parts that allow you to:



- ✓ Manage your backup
- ✓ Add a profile (only if multi configuration is activated)
- ✓ Set your configuration options
- ✓ Automate your backup
- ✓ Restore your backup
- ✓ Display a files map
- ✓ Consult the FAQ
- ✓ Download documentation
- ✓ Contact 2N Technologies
- ✓ Display our other modules
- ✓ Help us to translate into your language





1. Backup

The "**Backup**" give you access to multiple functions:


 **Disclaimer before creating a new backup** 


1. 2N Technologies is not responsible for your database, files, backups or restores.

2. You are using NT Backup And Restore at your own risk under the license agreement.













3. Your existing databases and files will be deleted if you restore a backup.

4. Always verify that your backup files are complete, up-to-date and valid, even if a success message appeared during the backup process.


 I have read the disclaimer. Please create a new backup.

Complete 


BACKUP FILES

  	28/01/2020 15:24:24: prestashop_1.7.6.3.dump.20200128.152424.tar.gz (118.87 KB) - Database	Safe? <input type="checkbox"/>	Comment 
  	28/01/2020 15:19:14: prestashop_1.7.6.3.file.20200128.151914.tar.gz (101.73 MB) - File	Safe? <input type="checkbox"/>	Comment 
  	28/01/2020 15:14:08: prestashop_1.7.6.3.complete.20200128.151408.tar.gz (101.85 MB) - Complete	Safe? <input type="checkbox"/>	Comment 

RESTORATION SCRIPT

 The restore script allows you to restore your shop in the following cases:

- You no longer have access to your backoffice or module (crash, hack ...).
- You are changing your server.
- You are changing your domain name.
- You are changing your database.
- You are a developer or an advanced user.
- In any other cases.


 Download the restoration script

Creation of your backup

After having read and understood the disclaimer, choose which configuration to use (if you have activated multiple profiles) and click the button "**I have read the disclaimer. Please create a new backup**" to create your backup. The creation of the backup may take several minutes depending on your server performance and the size of your shop. You will see the progress of your backup throughout its creation. A button will also appears to allow you to stop the backup if needed.


If the backup does not start, check that the module directories and files have the corrects rights. It should be 755 for directories and 644 for the files



 **Disclaimer before creating a new backup**

1. 2N Technologies is not responsible for your database, files, backups or restores.
2. You are using NT Backup And Restore at your own risk under the license agreement.
3. Your existing databases and files will be deleted if you restore a backup.
4. Always verify that your backup files are complete, up-to-date and valid, even if a success message appeared during the backup process.

Stop the running backup.

 **PROGRESS**

Backuper files: 52%

The creation goes through five main stages:

- Backup of your database
- Listing of your files
- Backup of your files
- Compression of the backup
- Send away the backup if configured that way

The end of the backup will be indicated by a message of success or error. On error, please send us the error so we can help you and improve the module.

Warning! A backup is useful only if you check it.

The best way to make sure your backup is valid, is to try to restore it somewhere else. For example, on a new domain and new database or on your computer with Wamp, Mamp, Easyphp or other local server softwares. While not foolproof, you can also try to open it with a software like 7zip, winzip, winrar... If it open correctly, it is very probable that the file is correct.

Available action for your backup

Backup files are listed from newest to oldest. The first button allows you to **download** the file. The second button allows you **send your backup to the distant accounts** enabled in your configuration. The third button allows you to **delete** it. You can also add a comment to your backup or mark it as safe, so it will not be automatically deleted.

The module automatically removes too old backup files depending on your configuration. To restore your backup, please read "**4. Restoration**".

Download restoration script

Click the "**Download the restoration script**" button to get the php script that allows you to easily restore your backup on a different server. Read "**4. Restoration**" to find out how.

Download debug log

If you chose to save the debug logs in the configuration, a button "**Download the logs**" allows you to get them. This is a text file containing all the messages sent by the module. The purpose of such a file is to determine the origin of an error in order to fix it. Normally, you do not need it.



Send away your backup

Your backups can be automatically sent away if you have configured some distant accounts. You can choose to send away your backup manually by clicking the "**Send away**" button on the right of the "**Download**" button. Your backup will be sent to all your enabled distant accounts.

Delete your backup

The previous backup is automatically deleted when you create a new backup depending on your configuration.

You can remove it manually by clicking the "**Delete**" button on the right of the "**Send away**" button. This is useful if you want to free space on your server.



2. Configuration

The "**Configuration**" has two settings, simple configuration and multiple configurations. If the multiple configurations is enable, you will be able to create multiple profiles that you will then be able to configure and use separately. If the multiple configurations is not enable, you will be able to use only one configuration.

Multiple configurations

To activate the multiple configuration, go to the bottom of the configuration tab.

A screenshot of a configuration panel titled "Multiple configurations". It features two buttons: "YES" (disabled, light gray) and "NO" (active, red). At the bottom right, there is a "Save" button with a floppy disk icon.

To add a new profile, go to the tab "**Add profile**". You just need to give a name to your new profile, so you can recognize it, and indicate the type of backup this profile will do (complete (files and database), only files, only database dump)

A screenshot of the "ADD PROFILE" form. It has a title bar with a gear icon and the text "ADD PROFILE". Below it is a section titled "ADD A NEW PROFILE" with a gear icon. The form contains a "Name" field with the placeholder text "Fill in a name for this new profile". Below the name field is a "Type" dropdown menu with three options: "Complete", "File", and "Dump". The "Complete" option is currently selected and highlighted in blue. At the bottom right, there is a "Save" button with a floppy disk icon.



When your new profile is created, you can go to the tab **"Configuration"**, where your new profile will appear in the list of available profiles.

To modify a profile, choose the profile you want in this list. By default, the default configuration is displayed.

At top, you will see your profile information. You can change its name and decide if it should be the default configuration or not. You can also disable the profile.

Please note that the full restoration of your shop can not be done properly if you do not have a full backup. Therefore, the two partial backup types (files and dump) should be used only if you know exactly what you are doing.

Configuration

In the configuration, simple or multiple, you will find mostly the same features. Those features are divided in two parts: basic and advanced.

In the basic configuration you can:

- Choose the number of backups to keep locally
- Choose to send the backup's result by email
- Choose to receive the result by email only when an error occurred
- Choose to receive an email when a new version of the module is available
- Configure an email address to use to receive the backup's result
- Create accounts to send your backups away.
- List accounts for each kind of account. In green when enable, orange when disable.
- Choose to send the backup on FTP/SFTP servers
- Enable SSL connexion (FTPS) and passive mode
- Choose the number of backups to keep on each FTP/SFTP servers
- Configure your FTP/SFTP connections
- Choose to send the backup on Dropbox accounts
- Choose the number of backups to keep on each Dropbox accounts
- Configure your Dropbox accounts

- Choose to send the backup on Yandex accounts
- Choose the number of backups to keep on each Yandex accounts
- Configure your Yandex accounts
- Choose to send the backup on ownCloud/Nextcloud accounts
- Choose the number of backups to keep on each ownCloud/Nextcloud accounts
- Configure your ownCloud/Nextcloud accounts
- Choose to send the backup on WebDAV accounts
- Choose the number of backups to keep on each WebDAV accounts
- Configure your WebDAV accounts
- Choose to send the backup on Google Drive accounts
- Choose the number of backups to keep on each Google Drive accounts
- Configure your Google Drive accounts
- Choose to send the backup on Box accounts
- Choose the number of backups to keep on each Box accounts
- Configure your Box accounts
- Choose to send the backup on OneDrive accounts
- Choose the number of backups to keep on each OneDrive accounts
- Configure your OneDrive accounts
- Choose to send the backup on Hubic accounts
- Choose the number of backups to keep on each Hubic accounts
- Configure your Hubic accounts
- Choose to send the backup on S3 accounts (AWS, MinIO, Wasabi)
- Choose the number of backups to keep on each S3 accounts
- Configure your S3 accounts
- Choose to send the restore script with the backup
- Enable the files mapping

In the advanced part you can:

- Enable debug logs
- Set a maximum size (in MB) for your backup files
- Set a maximum size (in MB) for the files to add to the backup
- Set a maximum number of line values in one line in the dump
- Set a maximum number of selected line for each database access
- Disable Intermediate renewal
- Change duration of intermediate renewal
- Change duration of the pause between two intermediate renewal
- Change duration between each progress refresh
- Attempt to disable the server timeout
- Use JavaScript to do your downloads
- Attempt to increase the server memory limit
- Change memory limit
- Save low interest table
- Put your shop in maintenance while creating your backup
- Change security duration between backups
- Enable XSendFile
- Ignore product image
- Save only product image
- Choose to not compress the backup



- Choose to delete your local backup, if it is also sent elsewhere
- Create your backups directly on your distant accounts
- Change the directory in which local backups are created
- Choose to not save some directories
- Choose to not save some files
- Choose to not save some type of file (ex: “.mp4”)
- Choose to not save some tables (ex: “ps_log”)
- Choose to not recreate some of the tables not saved when you restore

Under the configuration form, you can:

- Activate the multiple configurations
- Enable progress display for the running backup

CONFIGURATION

Complete

CONFIGURATION PROFILE

Backup type: Complete

Name
Complete

Default configuration
☒ YES ☐ NO

Disable
☐ YES ☒ NO

BACKUPS TO KEEP ON THIS SERVER

Backup to keep locally. 0 to never delete old backups
3

SEND AN EMAIL WITH THE DATE AND HOUR OF THE BEGINNING AND END OF THE BACKUP AND THE RESULT MESSAGE.

☐ YES ☒ NO

RECEIVE AN EMAIL WHEN THERE IS A NEW VERSION.

☐ YES ☒ NO

SEND AWAY.

FTP SEND THE BACKUP ON A FTP/SFTP ACCOUNT.

Dropbox SEND THE BACKUP ON A DROPBOX ACCOUNT.

Yandex SEND THE BACKUP ON A YANDEX ACCOUNT.

OwnCloud/NextCloud SEND THE BACKUP ON A OWNCLOUD/NEXTCLOUD ACCOUNT.

WebDAV SEND THE BACKUP ON A WEBDAV ACCOUNT.

SEND THE BACKUP ON A GOOGLE DRIVE ACCOUNT.

SEND THE BACKUP ON A BOX ACCOUNT.

SEND THE BACKUP ON A ONEDRIVE ACCOUNT.

SEND THE BACKUP ON A HUBIC ACCOUNT.

SEND THE BACKUP ON A S3 ACCOUNT. (AWS, MINIO, WASABI, SCALEWAY...)

SEND THE RESTORE FILE TOO.
☐ YES ☒ NO

Enable file mapping during backup.
☒ YES ☐ NO


Advanced

Multiple configurations
☒ YES ☐ NO

Enable progress display for the running backup.





The **number of backups to keep on this server** selects how many old backup the module must keep locally, for each configuration. Beyond this number, **the oldest backups are deleted automatically** with each new backup. By default only one backup is kept. If you enter 0, no backup will be deleted automatically, it will be necessary to do it manually and check that you do not exceed the maximum storage size of your server.

 BACKUPS TO KEEP ON THIS SERVER

Backup to keep locally. 0 to never delete old backups


Send the result by email allow to received, after every backup (or only in case of error), an email with the dates and hours of the start and end of the backup with also a message which indicate either the success of the backup, or all errors that happened during the backup creation.

 SEND AN EMAIL WITH THE DATE AND HOUR OF THE BEGINNING AND END OF THE BACKUP AND THE RESULT MESSAGE.

 SEND AN EMAIL WITH THE DATE AND HOUR OF THE BEGINNING AND END OF THE BACKUP AND THE RESULT MESSAGE.

Send an email only if there is an error

Email you want to use to receive message from this module



HI,


The backup start the 02/26/2019 at 14:46:49 and end the 02/26/2019 at 14:46:53.

Message:

Success


[prestashop 1.7.5.1](#)

Receive an email when there is a new version is useful to get the latest version as soon it is available


 RECEIVE AN EMAIL WHEN THERE IS A NEW VERSION.



Send the backup on FTP or SFTP servers allows to send the backup of your shop on FTP or SFTP servers of your choice. You need to set the connection credentials to the server and set the directory in which you want to upload your backup (default is root) for all your accounts.

 SEND THE BACKUP ON A FTP/SFTP ACCOUNT.

Accounts configuration

 SEND THE BACKUP ON A FTP/SFTP ACCOUNT.

Account name

Fill in a name for this new account

Enabled

YES

NO

SFTP (SSH File Transfer Protocol). It is different from FTP or FTPS (File Transfer Protocol Secure). If you are not sure, it means it is not SFTP.

YES

NO

SSL

YES

NO

Passive mode

YES

NO

Backup to keep. 0 to never delete old backups

0

Server

Login


Password


Port

21

Directory


/

 Save


 Delete



Send the backup on Dropbox accounts allows to send the backup of your shop on Dropbox accounts of your choice. You need to authenticate to your Dropbox accounts first and set the directory in which you want to upload your backup.

 SEND THE BACKUP ON A DROPBOX ACCOUNT.

Accounts configuration

 SEND THE BACKUP ON A DROPBOX ACCOUNT.


Account **Dropbox 1** +

Account name

Enabled

YES NO


Backup to keep. 0 to never delete old backups


1.  - Authentication


2. Click "Allow" (you might have to log in first)

3. Copy the authorization code

Directory


 Save

 Check connection


 Delete



Send the backup on Yandex accounts allows to send the backup of your shop on Yandex accounts of your choice. You need to authenticate to your Yandex accounts first and set the directory in which you want to upload your backup.

 SEND THE BACKUP ON A YANDEX ACCOUNT.

Accounts configuration

 SEND THE BACKUP ON A YANDEX ACCOUNT.

Account name

Fill in a name for this new account


Enabled

YES

NO

Backup to keep. 0 to never delete old backups

0


1.  - Authentication


2. Click "Allow" (you might have to log in first)

3. Copy the authorization code

Directory


Ex: /backups

 Save


 Delete



Send the backup on ownCloud/Nextcloud accounts allows to send the backup of your shop on the ownCloud or Nextcloud accounts of your choice. You need to set the connection credentials to your ownCloud/Nextcloud servers and set the directory in which you want to upload your backup.

 SEND THE BACKUP ON A OWNCLOUD/NEXTCLOUD ACCOUNT.

Accounts configuration

 SEND THE BACKUP ON A OWNCLOUD/NEXTCLOUD ACCOUNT.

Account name

Fill in a name for this new account

Enabled

YES

NO

Backup to keep. 0 to never delete old backups

0


User:


Pass:

Server:

Directory (Do not use space):


Ex: backups

 Save


 Delete



Send the backup on WebDAV accounts allows to send the backup of your shop on WebDAV accounts of your choice. You need to set the connection credentials to your WebDAV servers and set the directory in which you want to upload your backup.

 SEND THE BACKUP ON A WEBDAV ACCOUNT.

Accounts configuration

 SEND THE BACKUP ON A WEBDAV ACCOUNT.

Account name

Fill in a name for this new account

Enabled

YES

NO

Backup to keep. 0 to never delete old backups

0


User:


Pass:

Url (ex: http://localhost/webdav/):

Directory (Do not use space):


Ex: backups

 Save

 Delete



Send the backup on Google Drive accounts allows to send the backup of your shop on Google Drive accounts of your choice. You need to authenticate to your Google Drive accounts first and set the directory in which you want to upload your backup.

 SEND THE BACKUP ON A GOOGLE DRIVE ACCOUNT.

Accounts configuration


SEND THE BACKUP ON A GOOGLE DRIVE ACCOUNT.

Account Google Drive 1 +

Account name

Enabled
YES NO


Backup to keep. 0 to never delete old backups


1.  - Authentication


2. Click "Allow" (you might have to log in first)


3. Copy the authorization code

Directory

 Display list of directories


 Save

 Check connection


 Delete



Send the backup on Box accounts allows to send the backup of your shop on Box accounts of your choice. You need to authenticate to your Box accounts first and set the directory in which you want to upload your backup.

 SEND THE BACKUP ON A BOX ACCOUNT.

Accounts configuration

 SEND THE BACKUP ON A BOX ACCOUNT.

Account name

Fill in a name for this new account

Enabled

YES

NO


Backup to keep. 0 to never delete old backups


0

1. Authentication

2. Click "Allow" (you might have to log in first)


3. Copy the authorization code

 Save


 Delete




Send the backup on OneDrive or OneDrive Business accounts allows to send the backup of your shop on OneDrive accounts of your choice. You need to authenticate to your OneDrive accounts first and set the directory in which you want to upload your backup.

 SEND THE BACKUP ON A ONEDRIVE ACCOUNT.

Accounts configuration

 SEND THE BACKUP ON A ONEDRIVE ACCOUNT.

Account 


Account name

Enabled

YES


NO


Backup to keep. 0 to never delete old backups

1.  - Authentication

2. Click "Allow" (you might have to log in first)


3. Copy the authorization code

 Save

 Delete



Send the backup on Hubic accounts allows to send the backup of your shop on Hubic accounts of your choice. You need to authenticate to your Hubic accounts and set the directory in which you want to upload your backup.

 SEND THE BACKUP ON A HUBIC ACCOUNT.

Accounts configuration

SEND THE BACKUP ON A HUBIC ACCOUNT.

Account name

Fill in a name for this new account

Enabled

YES

NO

Backup to keep. 0 to never delete old backups

0


1. Authentication


2. Click "Allow" (you might have to log in first)

3. Copy the authorization code

Directory


Ex: backups

 Save


 Delete



Send the backup on S3 accounts (Amazon AWS, MinIO, Wasabi) allows to send the backup of your shop on S3 accounts of your choice. You need to set the credentials to your S3 accounts first and set the directory in which you want to upload your backup.

 SEND THE BACKUP ON A S3 ACCOUNT. (AWS, MINIO, WASABI...)

Accounts configuration

 SEND THE BACKUP ON A S3 ACCOUNT.

Account name

Fill in a name for this new account

Type

AWS

Enabled

YES

NO

Backup to keep. 0 to never delete old backups

0

Access key ID

Secret access key

Region ?

Host

s3.amazonaws.com

Authorize not valid SSL certificat


YES


NO

Bucket


Storage class ?

STANDARD

 Save

 Delete



 Send the restore file too.

☐ No

Enable file mapping during backup.

☐ No

If you choose to **send the restore file too**, the restore script will be sent along your backup on your distant accounts.

If you choose to **enable file mapping during backup**, the backup will store an analysis of the files of your shop so you can see a map of your shop content in the **Files map** tab.



Advanced parameters

Advanced

Enable debug log. Write a file with all messages of the module. Only for debug.

☐ No

Size max (in MB) for your backup files. 0 if you want to have only one file for your backup, whatever the size

2000

Size max (in MB) of the files to add within the backup. 0 if you want to backup all your files, whatever the size

0

Max values line per dump line. Lower number means more disk access. Do not touch this option unless 2N support requires it. This has consequences on restoration capabilities. (Default value 100)

100

Max lines number for each database access during dump. Higher number means higher memory use. Do not touch this option unless 2N support requires it. (Default value 25000)

25000

Disable intermediate renewal. The backup will be performed without interruption but the server timeout must be large enough.

☐ No

Duration of intermediate renewal (default 25 seconds). Must be slightly lower than the server timeout (Currently, your server max execution time is 3600 seconds.)

25

Duration of the pause between two intermediate renewal (default 0 second). Useful for small servers, it saves some resources but progress may be less reactive

0

Duration between progress refresh (default 1 second). Useful for small servers, it saves some resources but progress may be less reactive.

1

Attempt to increase server timeout (Currently, your server max execution time is 3600 seconds.)

☐ No

Launch downloads in Javascript (Useful if your server interrupts downloads before the end).

☐ No

Do not use curl to get files size (useful if your server limit curl usage).

☐ No

Attempt to increase the memory limit to the maximum usually required (128MB). Currently, the memory limit of your server is 2048MB

☐ No

Dump low interest table. For efficiency, the module do not backup some tables (statistics tables) which may be very big and not very useful. If you want to backup them, enable this option. The backup may take much more time and have a bigger size. Tables ignored: connections, connections_page, connections_source, statssearch, guest, ...

☐ No

Put your shop in maintenance while creating your backup. Attention, your shop will be unusable for the duration of the backup.

☐ No

Security duration between backups (default 600 seconds). Prevents simultaneous launch of backups.

600

Do not compress backup. Useful for small servers, it saves some resources but backup file may be twice bigger.

☐ No

Enable XSendfile. XSendfile enables fast file download with very low use of processor and memory.

☐ No

Product images backup:

Do not ignore product images

Delete your local backup file if the backup is sent elsewhere.

☐ No

Create your backup file on your distant accounts directly. Works with SFTP, Dropbox, Yandex, ownCloud/Nextcloud, WebDAV, Google Drive, OneDrive, hubiC, S3. Does not works with FTP or Box. The backup will not be compressed with this option.

☐ No



Choose another directory to save your backups in. Do not use this option if you are not sure of what you are doing! Default directory:
D:\projets\prestashop_1.7.8.3\modules\ntbackupandrestore\backup\

D:\projets\prestashop_1.7.8.3\modules\ntbackupandrestore\backup\

Ignore some directories, files, files types and tables.

Be careful, use these advanced options only if you know exactly what you are doing. Deleting folders, files or tables required to run prestashop will make your backup unusable!

Do not save the content of the following directories nor the following files: ?

Root

Do not save the following types of files. Separate all the values by ";". Ex: .mp4, .pdf

Do not save the following tables. Separate all the values by ";". Ex: ps_log, ps_mail

Select all

Unselect all

- ☒ ps_access
- ☒ ps_accessory
- ☒ ps_address
- ☐ ps_address_format
- ☐ ps_admin_filter
- ☐ ps_advice
- ☐ ps_advice_lang
- ☐ ps_alias
- ☐ ps_attachment
- ☐ ps_attachment_lang
- ☐ ps_attribute
- ☐ ps_attribute_group
- ☐ ps_attribute_group_lang
- ☐ ps_attribute_group_shop

Do not recreate the following excluded tables during restoration. Separate all the values by ";". Ex: ps_log, ps_mail

Select all

Unselect all

- ☐ ps_access
- ☐ ps_accessory
- ☐ ps_address

Save

Remove this profile



Enable debug logs to record all messages sent by the module. This is useful only to correct the module when an error occurs. Normally you will not use this option.

The **maximum size for your backup files** option allow you to choose a max size where your backup will be cut. It will divide your backup in smaller files. It is useful if your server as a limit of size accepted by file. This is the approximate uncompressed size. If your backup is compressed, size will be smaller.

The **maximum size of files to add in the backup** option allow you to choose a max size of accepted files for the backup. If a file is equal or larger than this value, it will not be added to the backup.

The **maximum values line per dump line** option allow you to choose the number of line to add per insert in dump file. As it may build an unusable dump with a higher value, do not touch this value unless 2N support team ask you to do it. Default value is 100.

The **maximum selected lines for each database access** option allow you to choose the number of line to select each time the module access the database to get the data to add to the dump. As it may reach some memory limit with a higher value, do not touch this value unless 2N support team ask you to do it. Default value is 25000.

Intermediate renewal allow to workaround the problem of non-modifiable timeout on some servers. Some hosts do not allow modification of the maximum execution time of scripts. For large shops or if the server is weak, backup may take some time. Do not disable them if you are not sure that your timeout is large enough to finish the backup.

The **duration of the intermediate renewals** must be smaller than your server timeout. By default the duration is 25 seconds. If you have a big shop (> 4 GB), you will get better performance by increasing this value but still below your timeout. For example, if your server has a timeout of 300 seconds, enter 290.

The **duration of the pause between two intermediate renewal** is the time in seconds between two intermediate renewal. It allows limited server to take a pause so it is not overloaded.

The **duration between progress refresh** is the time in seconds between each check on the progress of the backup. The higher the value the less resources your server will use, but the display of the progress will also be less dynamic. It is useful for limited server.

Attempt to increase server timeout will attempt to increase the timeout.

New timeout limit allow you to choose the new timeout limit.

Use JavaScript to download will help if your server interrupts downloads before their end.

Do not use curl to get files size (useful if your server limit curl usage) will allow you to get file size even if you do not have curl enabled.



Increase memory limit will attempt to increase the memory limit to the maximum usually required (128MB). Some servers do not allow this increase.

New memory limit allow you to choose the new memory limit instead of the maximum usually required (128MB).

The **backup of low interest tables** is used to save some tables normally ignored by the module. These statistics and logs tables are very heavy and not very useful. By enabling this option, the module will save them, but the backup and restoration can last much longer and your backup will be much heavier.

If you choose to put **your shop in maintenance** while creating your backup, it will prevent access to your shop during the process.

The **security duration between backups** prevents running simultaneous backups. By default the duration is 10 minutes (600 seconds). If the backup lasts a long time, some servers restart the backup several times while it is running. This option is intended to limit this behavior. If you see that several backups are created shortly after the one you have launched, you can increase this duration.

If **not to compress backup** is enabled, your backup won't be compressed. It can be useful for small servers, it saves some resources but backup file may be twice bigger.

If **XSendFile** is set on your server, you can enable it. XSendFile delegates download files management (normally managed by PHP) to your web server (Apache, Nginx, LigthHttpd...). This improves performance of your downloads while drastically reducing processor power and memory (RAM) requirements. If your shop is popular, it is likely that your backup is big and XSendFile will be very useful. For more information about the XSendFile Apache module read https://tn123.org/mod_xsendfile/

If **ignore products images** is enabled, none of the products images will be saved in the backup. This is useful for developers to get a minimal backup size for local testing.

If **save only product images** is enabled, **ONLY** the products images will be saved in the backup.

If you choose to **delete the local backup** if it is sent elsewhere, it means that if you send your backup elsewhere (FTP, Dropbox, NextCloud, Google Drive, OneDrive...), the local backup will be deleted. Your backup will only exist on your remote server.

If you choose to **create your backup directly on your distant accounts**, the backup will not be created locally but will be created on each of your enabled remote account. This may take more time but it is useful if you do not have enough free space on your server. It works with SFTP, Dropbox, ownCloud/Nextcloud, WebDAV, Google Drive, OneDrive, hubiC, S3 and Yandex. FTP and Box remote storage are not compatible with this feature. The backup will not be compressed with this option.



If you **choose another directory to save your backup in**, the backup will be saved in an other directory than the default one in the module.

If you choose to **ignore some directories or files**, you have to select those directories or files in the provided tree. The directories will be emptied in your backup (except for security files if any present). **WARNING!** Use this advanced option only if you know exactly what you are doing. If you choose to ignore some directories with files needed by Prestashop, your backup will be unusable!

If you choose to **ignore some types of file**, you have to list those types. They will not be in your backup. Each type must be separated by a coma. Ex: “.mp4, .pdf”. **WARNING!** Use this advanced option only if you know exactly what you are doing. If you choose to ignore some file types needed by Prestashop, your backup will be unusable!

If you choose to **ignore some tables**, you have to select those tables. The data of those tables will not be in your backup. **WARNING!** Use this advanced option only if you know **exactly** what you are doing. If you choose to ignore some tables needed by Prestashop, your backup will be unusable!

If you choose to **not recreate some ignored tables**, the table will not be recreated on restoration. Otherwise the table will be recreated without data.

The **Enable progress display for the running backup** button displays the progress of the current backup in the Backup tab. This is useful if a backup has been started automatically (CRON) and you want to see its progress.



3. Automation

The "**Automation**" part allow the backup of your shop to be automatic.

This part is divided in two parts, one with basic options, the other with advanced options.

The basic options allow you to schedule your backup to start at a given hour every day. The 2N server will start your backup automatically at the time given. **No data is sent to the 2N server**, it only start your backup instead of you! Everything runs on your server.

ⓘ AUTOMATION

Ⓜ Automation by 2n-tech.com at 03 H 00 Current server time: 16:24:16 (Europe/Paris)

YES NO

⚠ The automation service by 2n-tech.com only start your backup automatically at the specified time. Your data is not sent to the 2n-tech.com server. It's always your server that runs your backup.

Save

Advanced

If you rather take care of the automation by yourself, the advanced options give you access to methods to automate the backup of your site.

This is commonly done by the CRON tool on your server. If you do not know how to program a cron on your server, please see the documentation of your host.

For your convenience, we provide some examples of commonly used techniques (URL, Wget, cURL, PHP script).

Advanced

ⓘ ADVANCED AUTOMATION - CRON.

If you want to backup your site automatically yourself, you can create a CRON on your server.
The way to do this depends on your hosting.
To simplify the task, you will find below several usual techniques.

WGet Path URL cURL PHP Script

WGet works with most web hosts.

To start the backup of the profile "Complete"

```
wget -O - -q -t 1 -max-redirect=10000 "http://localhost/pressashop_1.7.7.1/modules/mbackupandrestore/ajax/backup_67317252a8da9b6e263a983cfded270c.php?config=1" --header "2->61"
```

To start the backup of the profile "Files"

```
wget -O - -q -t 1 -max-redirect=10000 "http://localhost/pressashop_1.7.7.1/modules/mbackupandrestore/ajax/backup_67317252a8da9b6e263a983cfded270c.php?config=2" --header "2->61"
```

To start the backup of the profile "Database"

```
wget -O - -q -t 1 -max-redirect=10000 "http://localhost/pressashop_1.7.7.1/modules/mbackupandrestore/ajax/backup_67317252a8da9b6e263a983cfded270c.php?config=3" --header "2->61"
```

You can also automate your backup download with a secure link. Please click on the button below to generate this secure link.

Generate secure download link

Automation by 2n-tech.com IP authorization. Automation by 2n-tech.com requires IP to be authorized to start automation if maintenance mode is enabled (default IPv4 and IPv6):

Authorize IPv4 and IPv6



You can also automatically retrieve your backup, for example to copy it on a remote storage space.

To get the secure download link, click the "**Generate secure download link**" button. This link is unique and is valid as long as you do not regenerate a new link by clicking the button. It will allow you to download the latest backup done.

If you have activated the recording of debug logs in the configuration, a secure link to get the logs will also be generated.

The automation by 2n-tech.com requires 2N Tech server IP to be authorized to start automation if maintenance mode is enabled. You can choose to authorize both IPv4 and IPv6 (default choice) or only one of them (if your configuration cause issue with one of them) or none if you do not want to authorize automation by 2n-tech.com when in maintenance.

If you are using the simple automation and your domain has changed, a button will appears to update it on our server so automation will be started on your new domain.

⌚ AUTOMATION

ⓘ Automation by 2n-tech.com at 02 ▾ H 44 ▾ Current

YES

NO

!

The automation service by 2n-tech.com only start you

↻ Update domain



4. Restoration from the module (full version)

If you restore on the same server, you can directly do it within the module. In the **"Restoration"** tab you can choose the type of restoration you want (complete, only files or only database) and choose a backup in the list of your backups. Then you just have to click the button **"I have read the disclaimer. Restore the backup."** and the restoration will start automatically.

If you have tar or tar.gz files **at the root of your shop** you can see them listed there. If it is a backup, you can use the move button to put it back in the module.

If you need to restore a backup that is not recognized by the module (ie: a backup you kept on a distant account but removed from the module) you can add the backup in the folder **"modules/ntbackupandrestore/backup"**. It will appear in the **"Restoration"** tab in the list **"Add backup"**. You can then indicate the configuration profile used to create it and add it back to the module, which will allow you to restore it.

Restoration

?

WARNING! Direct restoration on your site is not a trivial operation, do not use this feature lightly.
The shop will be restored on the date of your backup. As a result you will lose all data between the date of your backup and now.
Before restoring your shop, we strongly advise you to download the backup file to your computer, just in case.

Backup files to restore

!

WARNING! Archive files listed below exists at your shop's root. This is unusual. If they are backup files, you can move them back to the module by clicking on the move button.

•

doc.tar

•

prestashop_1.7.8.3.complete.20220304.155317.tar.gz

Restore

Complete

05/03/2022 16:24:36 - prestashop_1.7.8.3.complete.20220305.162436.tar.gz (129.86 MB) - Complete - Safe: No

!

Disclaimer before restoring a backup

1. 2N Technologies is not responsible for your database, files, backups or restores.

2. You are using NT Backup And Restore at your own risk under the license agreement.

3. Your existing databases and files will be deleted if you restore a backup.

4. You must have checked that your backup is correct before restoring it.

☒ I have read the disclaimer. Restore the backup.

+ Add backup

?

The backups listed below are backups that the module does not recognized. They need to be added to the module to be used.

08/02/2022 14:56:41: prestashop_1.7.8.3.complete.20220208.145641.tar.gz (129.86 MB)

Complete

+ Add

08/03/2022 – v13

32/50



5. Restoration using the restoration script

Available with light and full version, the script is perfect for any kind of restoration, on the same server or on a different server (to have a copy or to move your website).

On a different server, you need the restoration script, the backup file and a new database. Whereas if you want to replace your current website by your backup with the restoration script, you will only need the restoration script and the backup file.

In the Backup tab, click the button "**Download the restoration script**" to get it.

Place your backup file and the script where you want to restore your site. Open a web browser and go to the location of the script. **You do not need to install Prestashop previously!**

For example, if you place the script and the backup at the root of your domain name, go to the address <http://www.my-website.com/restore.php> (replace www.my-website.com with your domain name).

The following page should appear:

Nt Restoration for Prestashop

Database connection parameters

Database Host server * :

Database name * :

Database User * :

Database password :

Options

Start restoration

You can select your language by clicking on the corresponding flag.

Enter information about the database (the new database if you want a copy of your data or the old one if you want to replace your data):

- ✓ **Host server**
- ✓ **Name**
- ✓ **User**
- ✓ **Password**



Advanced choices appear if you click on the "Options" button:

Nt Restoration for Prestashop

Database connection parameters

Database Host server *

localhost

Database name *

Database User *

Database password

Options

File to restore:
prestashop_1.7.8.3.complete.20220304.155317.tar.gz

Clean

Yes

Clean files before restore

No

Clean database before restore

No

Intermediate renewal

Yes

Duration of intermediate renewal. (Current timeout: 3600 secondes) *

25

Duration between refresh

0

Duration between progress refresh

1

Change shop email

No

Create super admin

No

Delete customers emails

No

Disable SSL

No

Disable cache

No

Disable ModPagespeed

No

Disable media servers

No

Enable Mode Dev

No

Change table prefix

No

Change access rights

No

Change collation and charset

No

Change storage engine

No

Do not restore files

No

Do not restore database

No

Disable "NoAutoValueOnZero" SQL mode

No

Ignore SQL errors

No

Attempt to disable server timeout

No

Start restoration

**File to restore:**

It displays the name of the file that will be restored.

Clean:

If you disable this option, your backup file and restore script will not be deleted at the end of the restoration. This option will completely clean your restoration. After a successful restoration, it will delete your backup file, restoration log files and the restoration script itself.

Clean files before restore:

If you enable this option, ALL your files and folders will be deleted before the restoration start, except restoration script and backup file.

Clean database before restore:

If you enable this option, ALL your database tables will be deleted before the restoration start.

Intermediate renewal:

If you disable this option, be sure you have a large enough timeout on your server. Intermediate renewal is used to workaround server time limits. Your restoration will be executed without interruption. It's not something you should do if your server timeout is low.

Duration of intermediate renewal:

Default value (25 seconds) is a good value for most servers. If your server timeout is lower, decrease this value. If you are looking for performance, it is better to choose 5 seconds under your server timeout.

Duration between refresh:

The duration between refresh can be increased (default 0) it will allow limited server to take a pause so it is not overloaded.



Duration between progress refresh:

Time between each check of the progression. If your server is limited, you can try to increase the value. It will use less resources, but will also be less dynamic in the progress display.

Intermediate renewal	<input checked="" type="checkbox"/>
Duration of intermediate renewal. (Current timeout: 3600 secondes) *	<input type="text" value="25"/>
Duration between refresh	<input type="text" value="0"/>
Duration between progress refresh	<input type="text" value="1"/>

Change shop email:

If you enable this option, you can replace the contact email of your shop.

Change shop email	<input checked="" type="checkbox"/>
Email * :	<input type="text"/>

Create super admin:

If you enable this option, you can create a super admin or give super admin rights to an existing user. You must provide email, password, first name and last name.

Create super admin	<input checked="" type="checkbox"/>
Email * :	<input type="text"/>
Password * :	<input type="text"/>
First name * :	<input type="text"/>
Last name * :	<input type="text"/>

Delete customers emails:

If you enable this option, all customers emails will be deleted. This is useful for developers to not send mails inadvertently during testing.

Disable SSL:

If you enable this option, you force the site in unsecure mode. This is useful if your shop was saved in SSL but your new server does not support SSL. If your shop is not using SSL, this option has no effect.

Disable cache:

If you enable this option, you force the site to not use cache. This is useful if your shop was saved with cache enabled but your new server does not support cache. If your shop is not using cache, this option has no effect.



Disable ModPagespeed:

If you enable this option, you force the site to not use ModPagespeed. This is useful if your shop was saved with ModPagespeed enabled but your new server does not support ModPagespeed. If your shop is not using ModPagespeed, this option has no effect.

Disable media servers:

If you enable this option, you force the site to not use media servers. This is useful if your shop used media servers but your new server does not use them. If your shop is not using media servers, this option has no effect.

Enable Mode Dev:

If you enable this option, site will be in developers mode.

Change table prefix:

If you enable this option, you can change the prefix of the tables in your database. By default the table prefix is “ps_”. For security or convenience you can edit it. If you have already changed the prefix and you do not enable this option, it will remain as before, unchanged.

Change table prefix

Yes ☒

Table prefix :

Change access rights:

If you enable this option, you can change folders and files access rights. This option is useless for a Windows server. By default the files are restored in 644 and folders in 755. More explanations on the access rights here: <https://www.linux.com/learn/understanding-linux-file-permissions>

Change access rights

Yes ☒

File access rights :

Folder access rights :

Change collation and charset:

If you enable this option, the chosen collation and charset will be used for your database tables.

Change collation and charset

Yes ☒

Available collations and charsets



Change storage engine:

If you enable this option, the chosen storage engine will be used for your database tables.

Change storage engine

Available storage engines

Yes ☒

InnoDB

Do not restore files:

If you enable this option, files will not be restored. By default, the dump file will be extracted from the backup. You can choose to not extract it: this is useful for developers, but database dump should already be on the server in that case.

Do not restore files

Do not extract database

Yes ☒

No ☐

Do not restore database:

If you enable this option, the database will not be restored. This is useful for developers to only update files.

Disable "NoAutoValueOnZero" SQL mode:

Useful if mysql is limited by your hoster and cannot restore the database.

Ignore SQL errors

If there are errors in original database and restoration fails on SQL INSERT request, this option can bypass errors. This is especially useful on Duplicate Entries error.

Attempt to disable server timeout:

To perform a complete restoration, the script needs some time. If the server stops the script before its end, the restoration is not complete. If you get an error, enable this option and increase your PHP max_execution_time.

Click the "**Start Restoration**" button to start restoring your backup.

Start restoration

WARNING! If files are already in the folder, they will be overwritten by those from the backup. Likewise, the tables of the database will also be overwritten by those from the backup.

Restoration can be very long (several minutes) depending on the performance of your server and the size of your backup.



Restoring files : 11%

[Refresh](#)

You will see the progress of your restoration throughout its execution. The restoration involves 4 main steps:

- Decompress the backup
- Restore files
- Restore database
- Reconfiguration of PrestaShop

On slow servers, it is possible that after a while, the display remains blocked. Click the "**Refresh**" button to refresh the display of the progress. In any case, the restoration continues until the display of a success or error message. On error, please send us the error so we can help you and improve the module.

The following message appears when your backup has been restored:

FINISH ! Your backup was restored with success !

[Go to your shop](#)

The default configuration can be modified by other PrestaShop modules. If you have problems with your restored site, please inform us so that we can take them into account and improve the module.



6. Restoration automation

This explanation is only for technically advanced users.

Restoration can be executed automatically by configuring GET parameters in URL. Combined with automatic backup and FTP remote sending, automated restoration allows you to have a spare store ready on another domain.

Exemple:

https://mywebsite.com/restore.php?cron=true&db_server=localhost&db_name=sitedb1&db_user=siteu1&db_passwd=V0vi7Z3gxiQ2mB&clean=true

List of all available parameters:

Configuration	Parameters	Conditions
Cron	cron	Required. Must be "true"
Host server	db_server	Required. String.
Name	db_name	Required. String.
User	db_user	Required. String.
Password	db_passwd	Required. String.
Clean	clean	'true' to activate the option. String.
Clean files before restore	clean_files_before	'true' to activate the option. String.
Clean database before restore	clean_data_before	'true' to activate the option. String.
Intermediate renewal	activate_refresh	'true' to activate the option. String.
Duration of intermediate renewal	refresh_time	Integer. Default: 25 (seconds)
Duration of pause between intermediate renewals	time_pause_between_refresh	Integer. Default: 0 (second)
Duration between progress refresh	progress_refresh_time	Integer. Default: 25 (seconds)
Change shop email	change_shop_email	'true' to activate the option. String.



Email	shop_email	String.
Create super admin	create_super_admin	'true' to activate the option. String.
Email	super_admin_email	Required if activated. String.
Password	super_admin_password	Required if activated. String.
First name	super_admin_first_name	Required if activated. String.
Last name	super_admin_last_name	Required if activated. String.
Delete customers emails	delete_customers_emails	'true' to activate the option. String.
Disable SSL	disable_ssl	'true' to activate the option. String.
Disable cache	disable_cache	'true' to activate the option. String.
Disable ModPagespeed	disable_modpagespeed	'true' to activate the option. String.
Disable media servers	disable_mediaservers	'true' to activate the option. String.
Enable Mode Dev	enable_mode_dev	'true' to activate the option. String.
Change table prefix	change_table_prefix	'true' to activate the option. String.
Table prefix	table_prefix	String.
Change access rights	change_access_rights	'true' to activate the option. String.
File access rights	file_access_rights	Integer. Between 600 and 777
Folder access rights	folder_access_rights	Integer. Between 600 and 777
Do not restore files	do_not_restore_files	'true' to activate the option. String.
Do not extract database	do_not_extract_database	'true' to activate the option. String.
Do not restore database	do_not_restore_database	'true' to activate the option. String.
Disable "NoAutoValueOnZero"	disable_no_auto_value_on_zero	'true' to activate the



SQL mode		option. String.
Attempt to disable server timeout	disable_time_limit	'true' to activate the option. String.
Ignore SQL errors	ignore_sql_errors	'true' to activate the option. String.



7. Documentation


The "**Documentation**" tab allows you to download the module's documentation in PDF.




By reading the module documentation, you will quickly master all its possibilities:


8. Contact

The "**Contact**" tab gives you access to the contact form. If you have any problems with the module, please contact us.

 CONTACT

Thank you for choosing a 2N Technologies module.

If you encounter a problem using this module, please make sure you have well read the [documentation](#) .

In all cases, our team will reply you with pleasure via the [contact form](#) .



9. Frequently Asked Questions

1) What if the module does not react when I run the backup or save the configuration?

- ✓ If you are in maintenance mode, check that your IP address is allowed by PrestaShop (Menu **Preferences > Maintenance**)
- ✓ Check you are logged into the official address of your site, written in your backoffice (**Shop Parameters > Traffic** (Presta > 1.7) or **Preferences > SEO & URLs** (<= Presta 1.6)). Often, there is (or not) www in the address or http instead of https. The module updates the backup progress without reloading the page and if you are not on the correct address, the browser blocks the requests for security reasons. The module displays a message if you are not connected to the correct address.
- ✓ Check the access rights to folders and files of the module. The folders are usually in 755 and the files in 644. More explanations about the access rights here: <https://www.linux.com/learn/understanding-linux-file-permissions>

2) What if the backup remains blocked on a percentage?

The time required to perform a backup depends on the performance of your server and the size of your store. Although the module is already very optimized to reduce this duration to the minimum, it may exceed the maximum allowed time on your server.

Web servers have a mechanism to block too long scripts. This mechanism is useful for stopping buggy scripts that run too long. But in the case of the backup module, it is normal that it lasts longer or shorter.

Indeed, it is easy to understand that the move of a house takes more time if it is a big villa rather than a small apartment (big or small shop) and if there are 2 movers or 15 movers (server power).

To solve this problem, there are a few possibilities. First, in the **advanced configuration**, check that the “**Intermediate renewal**” option is not disable. If it is not and you still have the same issue, activate the option “**Disable server timeout**”. If none of those solutions are enough increase the value (in seconds) of **max_execution_time** on your hosting, to at least **30 seconds**. The way to change this value depends on your host. None has the same method! Often this value is configured between 90 and 300 seconds on most hosts.

If the backup is still blocked at the same percentage after change, contact us. Some web hosts add other limitations, especially if you have a low cost hosting. We will help you solve the problem.

In the **advanced configuration** of the module, you will also find **options for limited or less powerful servers** that can reduce backup execution time.



3) Why should I check my backup?

Creating backups, from a Prestashop module, a software or a device, is never an absolute security. Because of the complexity of the system to backup, it is always possible that an event prevents a good backup creation (power failure, network failure, unstable system, poorly configured automation...).

The backup is never useful except when there is a problem. It then becomes the key element. It would be a pity to see at this very moment that the backup can not be restored because there was a problem during creation. It is therefore essential to regularly check if the backup is created correctly.

4) How to check the integrity of the backup? How to check that the backup is functional?

The first basic checking to do is to look at the size of your backup. Your shop is constantly increasing (new orders, new products...) so the backup file should not have a much smaller size than the previous backup. It should instead be about the same size or larger.

The second check is to download your backup file and open it with standard compression software like 7zip, winzip, winrar.... If the file opens without error, it is very likely that the backup is correct.

The last check to be sure is to restore your backup somewhere else, for example, to a new domain and database or to your computer with Wamp, Mamp, Easyphp or other local server software. If after the restore you find your store as it was backed up, the backup file is correct.

Warning! Never try checking your backup by restoring it on your online store! Always test elsewhere.

If you have problems creating a functional backup, contact us. We'll help you solve the problem.

5) Do I have to pay something to use automation from 2n-tech.com ?

No. This is a free service for you from 2N Technologies to make your backup automation simpler.

6) My shop is larger than 4 GB and the compression is long to finish.

- ✓ To improve performance during compression, you can increase the duration of intermediate renewals in the advanced configuration of the module. Make sure that the value is always less than the maximum execution time of your server. For



example, for a server timeout of 300, specify 290.

- ✓ You can also disable intermediate renewals. Your server timeout must be longer than the total duration of your backup creation. The option “**Attempt to disable server timeout**” can help you, otherwise you will have to increase it directly on your server.

7) I can not find the database in my backup

If you manually unpack the tar.gz backup file, you will see the database backup in the “**dump.sql**” file. This file is located in the “**modules/ntbackupandrestore/backup/**” folder of the tar.gz file.

8) Does the module back up my entire database or just the Prestashop base tables?

The module saves your entire database.

9) The module cannot be installed

This is probably a limitation of the maximum upload size of your server.

- ✓ You can increase the maximum upload size of your server, to 20M for example.
- ✓ You can uncompress the zip file of the module and copy the “**ntbackupandrestore**” folder by ftp in the “**modules**” folder of your shop. Then you can install the module from the “**Modules**” menu in Prestashop.

10) How frequently the automation by 2N is done?

The automation by 2N is done daily.

11) The automation by 2N does not seems to work anymore, what can I do?

Please try to disable it, save it, enable it and save it again.

12) The backup ended with an error that indicate there is not enough space for the backup, but I know there is. Why am I having this error?

This error can be caused by a limit of your server. Some server (32 bits) will not allow the backup to be more than 2 GB. In this case, you can use the advanced option to limit backup size. Your backup will be cut in smaller parts that will be accepted by your server. For example, you can choose 1500 as the size limit for your backup file size. Pay attention



that all parts are mandatory if you want to restore your shop.

13) Where can I find the backup on my server?

You can find your backup in the directory `modules/ntbackupandrestore/backup/`

14) Does the complete backup, really contain all my files and data?

The complete backup will contain an exact copy of your website, which means all your files and data, except files and data of low interest (caches, logs...) which are not saved because their size is large and they are of little use during a restore.

You can nevertheless tell the module to save them in the advanced options.

15) How can I restore my backup?

To restore your backup you need to:

- Choose where you shop will be restored. Either at a new place (new domain and new database) for a copy/move or at the root of your current shop for its replacement.
- Put your backup and restore script at the chosen location
- Access the restore script, using your web browser
- Fill in the access credentials of the database where data will be restored.
- Optional: if needed, configure the advanced options
- Launch the restoration. Pay attention that files from your backup will overwrite potential existing files and database will be replaced by database from your backup.

16) I do not have enough space on my server for the backup, can I directly send it on one of my distant account (Dropbox, Google Drive...)?

Yes you can, by using the advanced configuration option **Create your backup file on your distant accounts directly**. The backup will not be created on your server but directly on each of your enabled distant account. This option works with SFTP, Dropbox, ownCloud/Nextcloud, WebDAV, Google Drive, OneDrive, hubiC and AWS but does not work with FTP nor Box. The backup directly created on your distant account cannot be compressed.

17) To restore my shop, do I need to install an empty Prestashop, first?

You do not need to install an empty Prestashop to restore your shop. You only need your backup file and restoration script.



Contact us

If you have any comments, problems or improvement ideas, please contact us, with the PrestaShop form.

Nt Backup And Restore: https://addons.prestashop.com/en/write-to-developper?id_product=20130

Nt Backup And Restore Light: https://addons.prestashop.com/en/write-to-developper?id_product=45979

Contact a community member

Email * email@domain.com	Your PrestaShop version Choose a version	Attachment
Topic *	Module NT Backup And Restore	
Your message *		
<div>SEND</div>		

To help you as best as possible if you have an issue, please give us access to your shop administration (URL, login, password) and your FTP server (host server, login, password).



Your opinion

The whole team of 2N Technologies thanks you for your purchase and hope the module will suit you.

So we can always offer you the best and be as close to the PrestaShop community needs, we also thanks you for taking time to evaluate this module there:

<http://addons.prestashop.com/en/ratings.php>

So it can be as useful as possible, if you have an issue with the module, please contact us first. Our team is here to help you solve any issues you may have.

The screenshot displays the PrestaShop Addons Marketplace interface. At the top, there's a navigation bar with language and location selectors (English, United Kingdom, GBP) and a shopping cart icon. Below this is the PrestaShop logo and a tagline: "Create your next successful ecommerce project by selecting from PrestaShop's 5,000+ modules and themes!". The main navigation bar includes "BROWSE CATEGORIES", a search bar, and a "First visit?" button. A secondary navigation bar shows links for Downloads, Order history, Addresses, Personal information, and Ratings (which is highlighted). The "My ratings" section is visible, showing a table with columns for Order, Products, and Action. Below this, there are four promotional banners: "OFFICIAL" (Welcome to PrestaShop's official marketplace!), "100% TRUSTED" (Your purchases and personal data are 100% secure), "1-CLICK INSTALLATION" (With PrestaShop, the modules you bought appear directly in your back-office), and "E-COMMERCE ADVICE" (Our team of experts will give you the advice that's right for you). At the bottom, there's a developer notice: "<dev> Are you a developer? Make the most of the \$1,000,000 Integration Fund dedicated to the creation of modules adapted to your region </dev>". The footer contains social media links, a "Find us" section, and a "RECEIVE OUR PROMOS AND TIPS" section with a form to enter an email address.



Our other modules



[NtGeoloc](#)

Geolocate precisely on a map your customers, shops, warehouses, suppliers and manufacturers.
Know where your customers come from, if they are located near your shops, where to put more advertising, where to open a new shop.



[NtReduction](#)

Schedule massive discounts or product discount, for one or two period.
Easy and effective.
Perfect for sales and commercial purpose.
Ideal for recursive discounts.



[NtStats](#)

Display orders, products, combinations, carriers, countries, customers, discounts and stocks statistics.
Easy reading thanks to the graphics of all data.
Compare 2 time periods.
Export everything to Excel (CSV).